Account Name:

Project Name:

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| Team Member | Role | Problems | Solution |
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Account Name: Downtown Community Healthcare

Project Name: Access Control Complete Upgrade

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| Team Member | Role | Problems | Solution |
| Michael North | VP Ops (decision maker) | Best system to fit their budget and solve problems. | If they can shift to opex, then ACaaS. |
| Susan Tipton | IT Director | Staff is over-burdened and can’t add more. | ACaaS. |
| Jacob French | Security Lead | Ensure security requirements are met. | ACaaS or on-prem, but ACaaS will be easier. |
| Jeff Higgins | Network Manager | Keep the network as light as possible. | ACaaS. |
| Frank Butler | Chief Nursing Officer | Ensure that the medical staff can use system. | ACaaS. |